



DEVELOPMENT SERVICES DEPARTMENT

Building Permits and Inspections

Housing Compliance

The Housing Compliance Section is comprised of Residential Combination Inspectors, Commercial Inspectors and Property Maintenance Inspectors.

The primary mission of the Housing Compliance Section is to ensure public health, safety and welfare insofar as they are affected by the continued occupancy and maintenance of structures and premises. Existing structures and premises that do not comply with the provisions of the Property Maintenance Code shall be altered or repaired to provide a minimum level of health and safety.

Substandard buildings and their **service systems** are investigated and if unsafe conditions exist, notices of the violations are issued to the property owner. The substandard or unsafe condition must be brought into compliance with all applicable codes by repair, demolition or any other remedies approved by the **Code Official**. If the owner does not abate the unsafe condition, the City of El Paso may take Legal action against the owner of the property and complaints may be filed with the City Prosecutor.

Other remedies that are allowed under State Law that have been adopted into the City ordinances would include the condemnation of the Structure, or unsafe service systems, or any other unsafe condition which exists on any property in the City. The inspectors in the Housing Compliance Section of Development Services Department prepare the condemnation cases. The cases are presented to the [Building and Standards Commission](#), which makes a determination as to whether the Structure or service systems are unsafe and dangerous and what steps are required to bring the property into substantial compliance with all City Codes and Ordinances. Upon failure of the owner to properly abate the unsafe Buildings or Service Systems that are not in compliance with city Codes, the City through the Director of Development Services Development, may take the action necessary to make the property safe.

In addition to unsafe property investigations, complaints about building with out permits, Zoning violations and contractor licensing violations are investigated.

To File a complaint with our section, you may:

Email: Permits@elpasotexas.gov

Phone: 915-541-4800

Address: 2 Civic Center Plaza, El Paso, Texas 79901